

The Lonely Planet logo, featuring the words "lonely planet" in a white, lowercase, sans-serif font, enclosed within a white circular outline. The logo is positioned at the top center of the image, superimposed over a colorful, ornate background.

lonely planet



Lonely Planet's Accessible Travel Online Resources

Easy-to-read text • Updated biannually

Lonely Planet's

Accessible Travel Online Resources

Collated by Martin Heng,
Accessible Travel Manager



In partnership with





Introduction



When you're travelling with a disability or access issues, it's important to know that your needs can be met in the destination you are travelling to. This means planning your trip well: unlike for most able-bodied people, it's difficult to act spontaneously and hope for the best. Unfortunately, most people with access issues – whether through disability, age, a health condition or injury – have difficulty finding any information, let alone reliable information.

This collection of online resources doesn't pretend to fill that information gap. However, it's a good start and should help not only with initial planning, but also with finding suitable venues and facilities once you've reached your destination.

This list is by no means exhaustive, so here's where you come in: if you know of a useful website in your country or locality, please let us know at travelforall@lonelyplanet.com.au. Likewise, if you run a business that caters specifically for people who have particular access needs, let us know if you would like to be added to this list.

As websites go down and web addresses change frequently, we intend to revisit and republish this resource every six months to make sure all links remain live and to add new ones. **All headings are hyperlinked: click on them to be directed to the relevant website.**

The list of resources is broken down into different sections.

- Country-by-country resources, arranged alphabetically. Among these are websites from governments, local authorities, NGOs and private businesses. Some, marked with , are searchable databases of venues and facilities; others, marked with , are also associated with a mobile app. Both of these categories will be particularly useful when you are at your destination.

- Personal travel blogs. There is a wealth of information to be found in these personal blogs, written by those who enjoy travel with a wide variety of limitations.
- General resources is broken down into two subsections: useful websites for nondestination-specific planning purposes; and websites dedicated to promoting inclusive tourism. The latter will be of great interest to those who are working in the field, but it also contains valuable information, links and resources for travellers with access requirements.
- Specialist travel agents and tour operators, listed alphabetically by country. Most of these cater for a variety of access requirements; some are inbound and some are outbound.
- Specialist adventure-sports organisations. This is the least comprehensive section – we'd love to add to it if you can lend us your collective wisdom.

Disclaimer

*Lonely Planet prides itself on having its authors visit every region, establishment and activity we review. **This is not the case with regard to the content of this document.** We have gathered this information from personal and professional contacts, as well as from scouring the internet. As such, we cannot vouch for the quality or currency of the information in any website, although we do offer an informed opinion in some cases. We especially absolve Lonely Planet of any responsibility for the quality of service provided by the listed travel agents and tour operators. Those suppliers who are members of the European Network for Accessible Tourism (ENAT) or who are Pantou-listed have made a commitment to offer high-quality accessible tourism services, but even then we still strongly advise you to make your own enquiries as you know best what your requirements are and only you know what questions to ask to make sure they will be met.*

TOP TRAVEL TIP

Plan ahead and plan well. Only you know what your needs are, so make sure they will be met.

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TOP TRAVEL TIP

No matter what it says on the website, phone ahead and ask for details of the room you're booking.



Taj Mahal, Agra